

# FAQs

## **Do you accept credit cards?**

Yes! Our ticket windows and our Sandbar concessions window accept all major credit cards.

## **Do you have an ATM?**

Our ATM machine is located in our lobby.

## **Is food available for purchase at the park?**

Yes! Since we do not allow outside food or beverage, we do offer the Sandbar Concessions available for all patrons. See [Sandbar Concessions Menu](#) for more details.

## **Can we bring outside food or beverage into the park?**

We do not allow outside food or beverage in the park. We allow water bottles that can be filled in the park, but not bottled water. Water bottles may be plastic or metal. No glass allowed inside the park. Coolers are not permitted inside the park.

### **Allowed Items:**

- Baby food: formula and small snacks
- Medically required foods for special dietary needs

### **NOT Allowed:**

- Soda, tea, or coffee
- Large foam cups
- Picnic lunches
- Alcoholic beverages
- Glass containers
- Chips
- Sandwiches
- Boxed snacks
- Lunchables

### **Other Prohibited Items:**

- Any and all weapons
- Alcohol and glass containers
- Hard-sided coolers & suitcases

## **Do you have lockers, bathrooms, and showers?**

Our bathhouse has toilets, showers, sinks, and lockers. The lockers are available for rent at the Guest Services window for \$3. We retain some type of small collateral to ensure that we get our locker keys back. Generally ID, car keys, or something similar work best. The lockers are located inside both the men's and women's bathhouses.

## **Do I have to pay for tubes?**

Tubes are free of charge with admission. Tubes are located inside the Lazy River and at the base of the tubes slides.

## **Are towels provided?**

No. Please bring your own beach towel.

## **Can my child wear a life jacket?**

Yes. Life jackets are allowed.

## **Are life jackets provided?**

Life jackets are available (no charge) on a first-come, first-served basis in the life guard shack.

**What can I wear?**

Appropriate swim attire is required. No cut-off denim or jean shorts, provocative, thong or thong-like bathing suits, swim attire with rivets, buckles, belts or metal ornaments. Appropriate swim attire rules are strictly enforced. Failure to comply with any part of the dress code may result in ejection from the park without refund.

**Can my small child wear diapers?**

For safety of all guests, children three (3) years and younger must wear a swim diaper when in the water. We also sell swim diapers for \$1 at the Guest Services window for your convenience.

**Are there behavior rules?**

Foul language and unruly behavior will not be tolerated. No alcohol, weapons, knives or firearms are allowed in the premises. No running, spitting, or throwing of objects permitted. No solicitation or distribution of literature on park property.

**Can I re-enter the park once I leave?**

Wristbands are good for one day. If you must leave, make sure to keep your wristband on. This way our ticket staff is aware you have paid when you return.

**Can we bring our own rafts or tubes?**

You may bring floatation devices for infants, but no large tubes, rafts, or water toys.

**Are there any discounted tickets?**

Every day at 4:00pm, all passes are discounted. Our Twilite Passes are \$10/person.

**Are there any height restrictions?**

In order to ride any of the tube slides or speed slides, you must be 48" tall (4 feet). If you are not 48" tall, you will not be allowed on the tube or speed slides.

**Do you have First Aid personnel?**

All lifeguards are lifeguard, first aid, and CPR certified.

**Can you smoke at Raging Rivers Water?**

Raging Rivers is a non-smoking park. However, you may smoke in the parking lot at the designated signs.

**Are there any hotel packages available?**

We offer several local hotel packages. Please contact the hotels directly for rates and reservations. Participating hotels are Baymont Inn and Suites (701-663-7401), Comfort Inn (701-751-7484), Residence Inn by Marriot (701-258-6088)

**What happens in the case of unexpected closure of some or all of the facilities?**

Certain conditions, including but not limited to weather, are out of our control. We do not provide credit card or cash refunds or rain checks. If your stay has been shorter than 60 minutes, you may be issued an Express Day pass to use at Raging Rivers Waterpark on a different day.

**Where can I get Express Day Passes?**

You can buy express day passes on our website ([www.ragingriverswaterpark.com](http://www.ragingriverswaterpark.com)) or call in to our front desk (701-751-6161)